

## Payment Policy

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This Payment Policy explains how payments, account balance, digital purchases, checkout, crypto payments, refunds, disputes, and related billing matters work for Trafium, available at <https://trafium.ai>.

Trafium is operated by TRAFIUM LIMITED LIABILITY COMPANY, a company registered in the Republic of Armenia (“Trafium”, “TRAFIUM LLC”, “we”, “us”, or “our”).

This Payment Policy forms part of our Terms of Service. By adding funds to your account balance, purchasing a digital service, completing checkout, generating a website, generating an article, or using any paid feature, you agree to this Payment Policy.

### 1. Payment Model

Trafium may allow users to add funds to their Trafium account balance and use that balance to purchase available digital services on [trafium.ai](https://trafium.ai).

Trafium may also allow users to purchase digital services directly through supported checkout flows without first adding funds to an account balance.

Trafium may offer paid digital services including, but not limited to:

- AI-generated websites;
- AI-generated articles;
- SEO content generation;
- semantic keyword research and clustering;
- website structure generation;
- WordPress publishing tools;
- autoposting and publishing automation;
- content checks and optimization;
- website exports;
- related digital automation services.

Available products, services, prices, usage limits, and payment options are displayed on [trafium.ai](https://trafium.ai), in the user dashboard, on the order page, or at checkout before purchase.

### 2. Supported Payment Providers

Trafium may accept payments through supported payment providers, including:

- Lemon Squeezy;
- CryptoCloud;
- crypto payment providers;
- card payment providers;
- PayPal or wallet-based checkout providers where available;

other payment providers made available on trafium.ai.

Available payment methods may depend on your location, device, currency, payment provider rules, fraud checks, product type, and checkout configuration.

Trafium may add, remove, replace, suspend, or limit payment methods at any time.

### 3. Account Balance

Your Trafium account balance is a prepaid service balance that can only be used to purchase digital services on trafium.ai.

Your Trafium account balance is not a bank account, deposit account, e-money account, cryptocurrency wallet, investment product, stored-value financial product, or payment account.

Your Trafium account balance:

- can only be used inside the Trafium platform;
- cannot be used outside Trafium;
- does not earn interest;
- is not intended for money transmission;
- is not intended for investment or speculation;
- cannot be transferred to third-party platforms;
- may not be redeemed for cash except where Trafium approves a refund or where required by applicable law.

### 4. Balance Top-Ups

You may add funds to your account balance using payment methods made available on trafium.ai.

A balance top-up is credited only after the payment is received, confirmed, processed, accepted, and recognized by Trafium or its payment provider.

Trafium may refuse, delay, review, reverse, or cancel a balance top-up if we detect fraud, abuse, sanctions risk, payment risk, chargeback risk, technical error, incorrect payment, suspicious activity, or violation of our Terms of Service.

### 5. Purchases Using Account Balance

You may use your Trafium account balance to purchase digital services available in your account.

A purchase is confirmed when you approve the order and Trafium deducts the applicable amount from your account balance.

Once a purchase is confirmed and Trafium starts generating a website, article, SEO structure, content, export, publishing action, automation task, or other digital service, the corresponding amount of account balance is considered used.

Used balance is subject to our Refund Policy.

## 6. Direct Checkout Purchases

Trafium may allow users to purchase certain digital services directly through checkout without first adding funds to an account balance.

A direct checkout purchase is confirmed when the payment provider successfully processes and confirms the payment and Trafium accepts the order.

Trafium may delay, cancel, or review a direct checkout purchase if the payment provider flags, rejects, reverses, refunds, disputes, or fails to confirm the payment.

## 7. Lemon Squeezy Payments

Trafium may accept payments through Lemon Squeezy.

If payment is processed through Lemon Squeezy, your payment may be subject to Lemon Squeezy's checkout flow, available payment methods, fraud checks, tax handling, refund handling, payment network rules, chargeback prevention practices, and other provider policies.

Lemon Squeezy may process customer information, payment information, order information, tax information, invoice information, transaction metadata, refund information, and dispute-related information as necessary to provide payment, tax, fraud-prevention, invoicing, refund, and chargeback-related services.

Trafium may activate account balance, digital services, or access to paid features after receiving successful payment, order, or checkout confirmation from Lemon Squeezy.

If Lemon Squeezy rejects, reverses, refunds, disputes, reviews, cancels, or fails to confirm a payment, Trafium may delay, suspend, cancel, or reverse the related balance credit, order, or service access where appropriate.

## 8. Crypto Payments

Trafium may accept crypto payments through CryptoCloud or another supported crypto payment provider.

Crypto payments are blockchain-based and may be irreversible.

When making a crypto payment, you are responsible for:

selecting the correct currency;

selecting the correct blockchain network;  
sending funds to the correct wallet address;  
sending the correct payment amount;  
paying within the invoice time limit;  
paying any blockchain network fees;  
ensuring that the transaction is confirmed.

Trafium is not responsible for losses caused by:

wrong blockchain network;  
wrong wallet address;  
expired invoice;  
underpayment;  
overpayment;  
transaction delay;  
blockchain congestion;  
exchange rate change;  
wallet error;  
exchange error;  
user payment error;  
payment provider issue outside Trafium's control.

## 9. Crypto Payment Confirmation

Your account balance or order may be credited or activated only after the required blockchain confirmations are received and the payment is recognized by our payment provider.

Blockchain confirmation times may vary depending on the selected network, network congestion, transaction fees, and third-party provider processing.

Trafium does not control public blockchains and cannot guarantee transaction speed, confirmation time, reversibility, or availability.

## 10. Underpayments and Overpayments

If you send less than the required payment amount, your balance top-up or order may be delayed, rejected, partially credited, cancelled, or manually reviewed.

If you send more than the required payment amount, the overpaid amount may be manually reviewed. If a refund is approved, it may be reduced by blockchain network fees, payment provider fees, exchange rate differences, operational costs, or other transaction costs.

Trafium is not required to process overpayments below a commercially reasonable threshold if the refund cost would exceed or substantially reduce the refundable amount.

## 11. Pricing

Prices are displayed on trafium.ai, in the user dashboard, on the order page, or at checkout before purchase.

Prices may vary depending on the selected product, configuration, generation type, content volume, number of articles, website complexity, SEO options, integrations, automation features, payment method, taxes, and other factors.

Prices may change from time to time.

A price change does not affect orders that were already confirmed and paid.

Trafium may offer discounts, coupons, promotional pricing, custom pricing, or special offers at its discretion. Such offers may be changed or withdrawn at any time unless stated otherwise.

## 12. AI-Generated Websites

Trafium may allow users to purchase AI-generated websites using account balance or direct checkout.

The website generation price is displayed before purchase.

A generated website may include, depending on the selected configuration:

- website structure;
- pages;
- landing page content;
- SEO metadata;
- semantic keyword-based content;
- article structure;
- WordPress-ready content;
- design or layout elements;
- publishing or export options;
- related digital materials.

Trafium currently supports WordPress-based website generation. Trafium may later support additional formats, including static HTML websites, other CMS integrations, exports, or other delivery formats.

## 13. AI-Generated Articles

Trafium may allow users to purchase AI-generated articles using account balance or direct checkout.

Article prices may depend on the number of articles, language, length, topic, keyword requirements, content structure, SEO options, generation volume, and additional automation features.

Article generation starts after the user confirms the order and the applicable amount is deducted from the account balance or the payment is successfully processed through direct checkout.

Once article generation starts, the corresponding balance or payment is considered used.

#### 14. WordPress Plugin and Publishing Tools

Trafium may provide a WordPress plugin or WordPress-related integration for publishing, transferring, updating, or managing generated websites, pages, articles, or other content.

Some publishing, transfer, integration, export, or automation features may be paid or may require account balance or direct checkout purchase.

You are responsible for ensuring that you own or are authorized to manage any connected WordPress website, CMS, hosting account, domain, or publishing destination.

#### 15. Taxes

Prices may be displayed exclusive or inclusive of taxes depending on the applicable checkout flow, user location, product type, payment method, and payment provider configuration.

Taxes, VAT, GST, sales tax, or similar charges may be calculated, collected, remitted, or handled by Trafium, Lemon Squeezy, a crypto payment provider, a merchant-of-record provider, or another applicable provider depending on the checkout method.

You are responsible for providing accurate billing, location, tax, company, and customer information where requested.

Business customers are responsible for providing accurate tax, company, and billing information where requested.

#### 16. Invoices and Receipts

Trafium or its payment providers may provide electronic receipts, invoices, order confirmations, payment confirmations, or account balance records through the dashboard, email, checkout interface, or payment provider interface.

You are responsible for downloading, saving, and maintaining copies of your receipts, invoices, order confirmations, and transaction records.

#### 17. Payment Reviews

Trafium or its payment providers may review, delay, reject, cancel, reverse, or refund payments, orders, or balance top-ups if fraud, abuse, chargeback risk, sanctions risk, AML risk, payment provider restriction, incorrect payment, suspicious activity, violation of our

Terms of Service, unauthorized account activity, or technical/accounting error is detected or suspected.

Trafium may request additional information before crediting balance, activating a service, processing a refund, or allowing further use of paid features.

#### 18. Payment Disputes and Chargebacks

If a payment is disputed, reversed, charged back, refunded, or flagged by a payment provider, Trafium may suspend, restrict, cancel, or reverse the related balance credit, order, generated service, or account access where appropriate.

You must not misuse payment disputes, chargebacks, refund requests, or payment provider processes.

If you believe there is a payment issue, you should contact Trafium first at [billing@trafium.ai](mailto:billing@trafium.ai).

#### 19. Restricted Countries and Sanctions

You must not make payments or use Trafium if doing so would violate applicable sanctions, export controls, payment restrictions, AML rules, payment provider rules, or other legal restrictions.

Trafium may reject payments, block balance top-ups, suspend accounts, request additional information, or refuse service if we believe a payment, order, user, location, business activity, or transaction creates legal, sanctions, payment, fraud, compliance, or reputational risk.

#### 20. Failed Payments

If a payment fails, is rejected, expires, is underpaid, is disputed, is reversed, or is not confirmed, your account balance may not be credited and your order may not be activated.

Trafium is not responsible for fees charged by your wallet, exchange, bank, card issuer, payment provider, blockchain network, or other third party in connection with a failed payment.

#### 21. Refunds

Refunds are governed by our Refund Policy.

Because Trafium provides digital services, AI-generated content, AI-generated websites, AI-generated articles, API-based processing, automation, and other digital outputs, payments are generally non-refundable once service usage has started.

If payment is processed through Lemon Squeezy or another payment provider, refunds may also be subject to that provider's policies, payment network rules, fraud-prevention rules, chargeback-prevention practices, and legal obligations.

## 22. Payment Errors

If you believe there is a payment error, contact us at [billing@trafium.ai](mailto:billing@trafium.ai) as soon as possible.

You should include:

your Trafium account email;  
payment date;  
payment amount;  
currency;  
payment method;  
transaction ID, order ID, or blockchain hash, if applicable;  
screenshot or payment confirmation, if available;  
description of the issue.

We will review payment issues in a commercially reasonable manner, but we cannot guarantee recovery of funds lost due to incorrect blockchain transactions, wrong networks, wrong addresses, expired invoices, user payment errors, payment provider decisions, or third-party issues outside Trafium's control.

## 23. Changes to This Payment Policy

We may update this Payment Policy from time to time.

If we make material changes, we may provide notice through Trafium, by email, or by posting a notice on [trafium.ai](https://trafium.ai).

Your continued use of Trafium after the updated Payment Policy becomes effective means you accept the updated Payment Policy.

## 24. Contact

For payment questions, contact us at:

TRAFIUM LIMITED LIABILITY COMPANY

Email: [billing@trafium.ai](mailto:billing@trafium.ai)

Website: <https://trafium.ai>